



We want to keep you & your clients safe!

Adhering to Social Distancing Protocols

Our technicians are required to keep 2 metres (6.5 feet) from all persons who may be present during our appointment.

If this cannot be adhered to, we will be unable to complete the on-site work for you.

Eliminating Surface Contamination

Our technicians are **equipped with disposable gloves and alcohol sanitizing spray** which will be used on anything they may touch.

We would like to avoid touching as many items in the home as possible. For that reason, we ask that the home be "show ready". Consider: turning on all the lights, setting the blinds as you'd like, opening all the doors .. etc. prior to our arrival.

We will not be moving any household items during this time.

We have attached a document to help your clients prepare their homes for our visit.

Health Monitoring

Our On-Site Staff Members:

- DO NOT display any of the following symptoms (fever, cough, sore throat, sneezing) and are actively monitored
- HAVE NOT travelled internationally in the last 90 days
- DO NOT live in the same household as someone who has a confirmed or suspected case of COVID-19 or is self-isolating

There is currently a shortage of PPE masks and we cannot source them in the volume required to use them for every appointment. **If you wish to provide a mask to our team it must be in an individually sealed package.** Masks that are in a bulk package can be touched by numerous people and are considered unsafe.

Cancellation Policy Suspended

In an effort to reduce the risk of spreading COVID-19, please share the [BC COVID-19 Symptom Self-Assessment Tool](#) with your clients. It will help them to determine if visitors can safely enter their properties.

REMINDER: If any member of the household is self-isolating or quarantined please contact us immediately to reschedule your appointment.

Let's work together to stay healthy