

Let's work together to stay healthy



Health Considerations Prior to Your Appointment

The nature of our job requires us to enter multiple homes daily. In an effort to eliminate cross-contamination between homes, we encourage you to **reschedule your appointment if any resident of the home is exhibiting symptoms of a communicable disease** (e.g., fever, chills, coughing). If for some reason, the appointment cannot be rescheduled, the ill resident must vacate the home during our visit.

Other parties (realtors & their clients, tenants, other service providers) are welcome to be inside the property alongside our staff. We do not require other parties to wear face coverings.

We always recommend the home be prepared by yourself or another party prior to our arrival (e.g., turning on the lights, setting the blinds, opening doors, etc.), especially if there is concern over surface contamination. This will keep surface contamination to a minimum. However, our technicians may prepare a room or move items unless instructed not to do so. **Please communicate to our staff if you prefer us not to touch anything while on-site.**

Staff Health Information

Health Monitoring

Employees are expected to stay home if they are exhibiting any symptoms of a communicable disease (e.g., fever, chills, coughing) or if they have been directed to by provincial guidelines or a public health order.

Face Coverings

Our technicians carry cloth masks (or similar protective face coverings). Our staff will be prepared to wear the face covering while working inside your clients' home. We may remove our mask with explicit permission from the client, seller, or resident. At any time you or the resident may request staff to put the face covering back on.